



Appeal Request Form

Only ARBenefits members may file an appeal to the Employee Benefits Division (EBD).

The following drug categories are **excluded** from coverage. EBD will **NOT** review any appeal for excluded categories. This serves as notice of denial and response in said cases. There will be no further correspondence.

- Weight-Loss
- Over-the-Counter (OTC)
- Gender Dysphoria
- Anti-Wrinkle Agents
- Hair Growth Stimulants
- Infertility or Abortifacient

Member Information

First Name	Last Name		
Member ID or Social Security Number	Daytime Phone Number	Date of Birth	
Street Address	City	State	Zip Code

Authorized Representative if not member

If you are requesting an appeal on behalf of the member, an **Authorization to Release Form** must be completed and either be submitted with this form or on file with ARBenefits. ****Providers are not to submit appeals.****

First Name	Last Name	Daytime Phone Number	
Street Address	City	State	Zip Code

Medication Information

Only fill out this section if you are making a pharmacy appeal.

Medication	Currently taking? Yes No	If yes, date started:	Quantity
Dosing Schedule	Strength of Medication	Diagnosis	

Appeals MUST Include:

- This completed form.
- Letter describing the reason for your appeal.
- Additional supporting documentation from your physician.

Keep copies of this form, your denial notice, and ALL documents and correspondence related to this claim.

Member Signature: _____ Date: _____

MAIL OR FAX FORM AND ACCOMPANYING DOCUMENTS TO:

Department of Transformation and Shared Services - Employee Benefits Division
ATTN: Appeals Department - PO Box 15610, Little Rock, AR 72231-5610 - FAX: 501-683-6516